OFFER TERMS AND CONDITIONS

- This Marketing Program ("Program") is offered by SBI Cards and Payment Services Ltd. ("SBICPSL") under an arrangement with Vouchagram India Pvt Ltd ("Vouchagram"). It is open to all legal residents of India holding a valid and current SBI/Tata Credit Card ("Cardholder").
- 2. The Validity of the Program ("Term") is from 18 December 2023 to 16 January 2024. This is a limited period offer valid for Offer Term or until e-Voucher stocks last, whichever is earlier, unless revoked or extended by SBICPSL and Vouchagram without any prior notice and without any liability.
- 3. All SBI/Tata Credit Cardholders excluding SBI/Tata Corporate Credit Card, Paytm SBI Credit Card & BPCL SBI Credit Card, with no payment outstanding of more than 30 days are covered under this Program.
- 4. Once the Cardholder is redirected to Vouchagram platform for the purchase of the e-Vouchers, the Cardholder will be interacting directly with Vouchagram with respect to purchase of the e-Vouchers. The Cardholder will have to comply with the terms and conditions of the Vouchagram online platform and the terms of the relevant vouchers purchased. In case the Cardholder has any queries or complaints regarding the e-Vouchers purchased, then the Cardholder shall take up such issues with Vouchagram. SBI Card will not be liable for any issues relating to the e-Vouchers purchased.
- 5. Offer details:
 - i. Payment under this offer will be allowed through SBI / Tata Credit Cards only
 - ii. Eligible cardholders can avail instant discount on select e-Voucher brands on www.gyftr.com/sbicard as per the below table:

Brands	Discount	Denomination 1	Denomination 2	Denomination 3	Denomination 4	Validity
Amazon Shopping	2.00%					6 Months
Voucher		5000	10000			
Flipkart	1.50%	5000	10000			6 Months
HP Pay	2.00%	100	250			6 Months
Lifestyle	10.00%	1000	2000	5000		6 Months
SonyLiv	40.00%	299	699	999		5 Months
Nykaa	7.00%	500	1000	2000	5000	6 Months
Zee5	25.00%	399	699			6 Months
W For Women	12.00%	500	1000	2000	5000	6 Months
Aurelia	12.00%	500	1000	2000	5000	6 Months
Euphoria Jewellery	4.00%	1000	2000	5000		6 Months
Luxe Gift Card	14.00%	2000	5000	10000		6 Months
Kama Ayurveda	16.00%	1000	2000	5000		6 Months
Bata	15.00%	1000	2000	5000		6 Months
Spencer's	7.00%	500	1000	2000		6 Months
MakeMyTrip Holiday	12.00%	2000	5000			6 Months
MakeMyTrip Hotel	12.00%	2000	5000			6 Months
Skechers	12.00%	1000	2000	5000		6 Months
Dominos	10.00%	250	500	1000		5 Months
Kalyan Diamond Jewellery	3.00%	2000	5000	10000		6 Months

Ola Cabs	10.00%	100	250	500	5 Months
Titan	12.00%	2000	5000	10000	6 Months
Tata Cliq	7.00%	2000	5000	10000	6 Months
Organic India	15.00%	1000	2000	5000	6 Months
PVR	14.00%	100	250	500	6 Months
Marks and Spencer	10.00%	1000	2000	5000	6 Months

6. Amazon Pay bundled offer:

Brand	Denomination 1	Denomination 2	Bundled offer	Validity
Amazon PAY	5000	10000	Additional HP Pay voucher of 2% of denomination value (5000 – 100, 10000 – 200)	6 months

- 7. Customers can buy a maximum of. Rs. 10,000 worth of e-Vouchers for Amazon Pay, Amazon Shopping Voucher & Flipkart.
- 8. This Offer is also valid on EMI transactions on SBI Credit Card.
- 9. Exact validity of the e-Voucher will be communicated at the time of delivery.
- 10. e-Vouchers cannot be revalidated once expired or cancelled under any circumstances.
- 11. Any such unused balance amount shall stand lapsed automatically.
- 12. e-Voucher purchased would be liable for the respective brand's terms and conditions additionally.

Other Terms and Conditions:

- The above Offer is by way of a special offer for SBI/Tata Credit Cardholders only
 excluding SBI/Tata Corporate Credit Card, Paytm SBI Credit Card & BPCL SBI Credit Card
 Cardholders and nothing contained herein shall prejudice or affect the terms and
 conditions of the card agreement and Convert2EMI terms and conditions. The terms of
 the above offer shall be in addition to and not in derogation of the terms contained in the
 card agreement and Convert2EMI terms and conditions.
- 2. Any query regarding the Offer will be entertained only till the Offer Term. Post such dates, SBICPSL & Vouchagram will not entertain any correspondence or communication regarding this Program from any persons.
- SBICPSL does not endorse any of the products or brands being offered under the Program and will not accept any liability pertaining to the quality, merchantability, fitness, delivery or after sales service of such products which shall be at the sole liability to Vouchagram.
- 4. All the existing offers, gifts, discounts etc. that are being offered can be availed by the Cardholders as part of this exclusive offer as mentioned in the communication.
- 5. Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website, are representative only and may not bear a resemblance to the actual products. None of the parties shall under any circumstances be responsible towards the same.

- 6. Discounts provided under the offer cannot be clubbed with any other offer or discount extended by Vouchagram as part of any other arrangement.
- 7. Under no circumstance will the instant discount being offered under this Program be settled with cash in lieu by SBICPSL or by Vouchagram.
- 8. Returned transactions, disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
- SBICPSL will not entertain any correspondence regarding the validity or acceptability of
 any additional benefits offered by Vouchagram on products/services made available by it
 and the same shall be at the sole risk and consequences of Vouchagram and without
 reference to SBICPSL.
- All government Levies like GST, Sales Tax, TDS, any Local Tax, Octroi etc., shall be
 payable by the Cardholder as applicable at the time the respective Programs were
 offered.
- 11. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which maybe promulgated anytime by any statutory authority.
- 12. SBICPSL reserves the right to disqualify the Cardholder(s) from the benefits of the Offer, if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card subject to intimation to Vouchagram of such disgualification.
- 13. Any person availing this Offer shall be deemed to have accepted these terms and conditions.
- 14. SBICPSL and Vouchagram reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- 15. Cardholders are not bound in any way to participate in the Programs. Any such participation is voluntary.
- 16. Nothing herein amounts to a commitment by SBICPSL to conduct further, similar or other Offers.
- 17. Any disputes arising out of the Offer shall be subject to arbitration by a sole arbitrator to be appointed by SBICPSL for this purpose. The proceedings of the arbitration shall be conducted as per the provisions of Arbitration and Conciliation Act, 1996. The place of arbitration shall be at New Delhi for SBICPSL and language of arbitration shall be English. The existence of a dispute, if any, shall not constitute a claim against SBICPSL.
- 18. SBICPSL may engage, hire, use the services of agent(s) and/or any third party(ies) for the purpose of providing marketing or sales related services or any other related services in relation to its products on its behalf and the customer may be required to deal with such agents/third parties/service providers with respect to such product/services.
- 19. These terms & conditions shall be governed and interpreted as per the laws of India and any dispute relating to these terms & conditions shall be subjected to exclusive jurisdiction of the courts of Delhi.